Speaker 1 ([13:02:57](https://www.rev.com/transcript-editor/shared/0vpAo_-dtLxaEtYUo1sH27qvBg3x1ejJm2a_6Xh-oxi5G4cL90jBs5kWCTJfkVyI4DLAj0KPTIjEDNtIN9HpsP4As7s?loadFrom=DocumentDeeplink&ts=0.48)):

Maria, first thing's first for our transcriptionist, if I could just have you say and spell your first and last names, and then your title at Travelers.

Maria Olivo ([13:03:02](https://www.rev.com/transcript-editor/shared/oLCLqHHZ_aC8UiBTNrU8o7L4gkF8dOgx-VUsK_oMqX2oMfZumBfYJ5VUumqML2k0P8n0EPet1hdq99cKHx8vF4yv9Q0?loadFrom=DocumentDeeplink&ts=5.61)):

Okay. Maria Olivo, M-A-R-I-A O-L-I-V-O, and President of International.

Speaker 1 ([13:03:11](https://www.rev.com/transcript-editor/shared/qwh_jpywNeO12pHgEXVAXHFN1Gf19crwlK6M8zATuogeICpDYYKCREbAGvQyy8mMegDtUwKnb7YU6hrYi5MpTghFlow?loadFrom=DocumentDeeplink&ts=14.79)):

Tell me a little bit about where we are today and what we're doing.

Maria Olivo ([13:03:14](https://www.rev.com/transcript-editor/shared/E24HJ8oJm_gW1yitwamv9OqCPzjwLFrL_kzkXX_zIldbKgb5EtqrklQQjhmaFp5f4cjJQDz7rzQ3k0w-JJb34yrDf88?loadFrom=DocumentDeeplink&ts=17.67)):

We are in Chicago, and we are building a playground for a neighborhood that is surrounded by I think 14 homes where there's foster children. They have been trying to build this playground for two years and got stuck in red tape and then Travelers got together with them and here we are, 100 plus volunteers, building a playground for these wonderful kids.

Speaker 1 ([13:03:44](https://www.rev.com/transcript-editor/shared/PZNNZBxw4h6Ii4klpnrJipwh8GnFVuo_0PI1m74w7-NN5WyxYbIquegP7hkYWjqyo8MR4WhEl9Zc7D7oPs6kBo7XVxs?loadFrom=DocumentDeeplink&ts=47.34)):

Why was this project meaningful for you? When you saw the opportunity, what was going through your mind?

Maria Olivo ([13:03:48](https://www.rev.com/transcript-editor/shared/8tYhqe3lM7IbbvrTzC0BChuxnu1wdZrAYeN-sHnXA2Qyghws1Vh95T7QgxJCk9uOq9fARbUxVLns1QcWgFoxOM7mT6M?loadFrom=DocumentDeeplink&ts=51.81)):

I jumped on it. I was one of the first ones. One is I did live in Chicago for a little while, had a great experience here, so I wanted to give back. Two, when I did hear about the story, that they've been trying for two years and couldn't get it done, I wanted to be one of those folks to really make that happen for the kids.

Speaker 1 ([13:04:07](https://www.rev.com/transcript-editor/shared/M3wnUAkZrN3nSPZIcpfKKau-HM_lQLXbuzOaFHG9UEFXsTekajsg51EYgH_F2hZME0wyqfQRrO7JK45NcHvfWvGAXVY?loadFrom=DocumentDeeplink&ts=70.02)):

What do you think the sense of community means for these kids? These kids live in a village where there are people that are surrounding them in a foster situation, but then you have Travelers come in, you have Kaboom come in, you have all of these community organizations that come in and really show them that there are people, there are adults that they don't even know that care. Can you just speak to the idea of community?

Maria Olivo ([13:04:25](https://www.rev.com/transcript-editor/shared/U5ZD69ZZBePFczA0ZOAQkob3uIfazSmTw-2vj_loUbdGXrqfblXGKjyF6Glo3FZ44rTvG6LnT6h1kv6tzJCCNic7ygk?loadFrom=DocumentDeeplink&ts=88.77)):

It's really important for these kids to feel a sense of community, and you really get that with playgrounds. These kids have a safe place where they can play, and they're also watching all of us working really hard to build something for them. A lot of times, these kids feel like no one cares about them, and so we are really trying to demonstrate to them that we do care and we're working hard trying to make it done within a day. I see lots of smiling faces with these little kids, they're riding their bikes, and they look excited and that really makes it all so worthwhile.

Speaker 1 ([13:04:58](https://www.rev.com/transcript-editor/shared/ZSpJsD3UmUiVPGwIJESBh7tqlm8HMNjxYe2zhDs7wuJtULPj1iXtqYB6DhgdPNMB2rqP1zIa5uWHWx2IJJUbkNmGmqg?loadFrom=DocumentDeeplink&ts=121.29)):

Great. We'll just talk about background clear here. One more time with the hair up top.

Maria Olivo ([13:05:02](https://www.rev.com/transcript-editor/shared/HWeZNyxUYmVcftK9Ukc5ilq7gUJVPA0p4jAo0O9LidC1gl5TRzwOh7GP7Xp8mNf5yfmGgUI8ZC6Dj-GfBrsC3jI0C_U?loadFrom=DocumentDeeplink&ts=125.61)):

Thank you.

Speaker 1 ([13:05:04](https://www.rev.com/transcript-editor/shared/CFJmWG0APBEzf190wSuDVNdtDT06Nu0ny5EGq59rKk8cGUXWh3XUFuI-avXuuSoU75yt-FfHNCYs2lqG6Fv8FKPCI1U?loadFrom=DocumentDeeplink&ts=127.32)):

Picked up a little bit.

Maria Olivo ([13:05:05](https://www.rev.com/transcript-editor/shared/bk0_uMRnUhVyg3KH9m4zRaNO0s-btVLnO5azNbWg-NrDGvvnvgn-uaELvYRS0J3Az2Ozci2gxKEkL9qV5nr5k4IVnvQ?loadFrom=DocumentDeeplink&ts=128.1)):

Yeah.

Speaker 1 ([13:05:06](https://www.rev.com/transcript-editor/shared/Gds0HsTZm9JPmVp3BeWeTOlbH1VYgbofYKZhdIDp7AVVXKFTKjbj7ylNIkJvFfFSJ4ceXIi7U7p-MJZR9d-XCPxlW4Q?loadFrom=DocumentDeeplink&ts=129.57)):

Why is it important for Travelers to support the community in this way?

Maria Olivo ([13:05:10](https://www.rev.com/transcript-editor/shared/I4wwlB7ZY25dSAeaAjsgWXOmzeByJ3mQNhvteIxrWL0O3eh7M3Mjv_edfUQd9sWS8e0NPujP0HmSUUrnMT_Mgh4umQU?loadFrom=DocumentDeeplink&ts=133.65)):

It's really important. Travelers has a promise. We take care of our community, our customers, and our employees. All of us have, I think, a responsibility to really try and do things that can help the communities because they need that help, and you can't just rely on social services.

([13:05:31](https://www.rev.com/transcript-editor/shared/7uE-hHQk0-rDkj2Rr91bnSCqFNAjuyFOsTAG_Ka1fKsQPiHNBJfLAs7CEIruYU1dx33Eim0EejxVsr9tnGgSJoqQ1oc?loadFrom=DocumentDeeplink&ts=154.65)):

I'm really happy that Travelers has that initiative and we do lots of different things, whether it's doing things like this education, but we're really trying to give our future workforce an opportunity, a chance, and these are going to be employees of Travelers at some point. To know that we gave them a shot at working at a great company like ours is really terrific.

Speaker 1 ([13:05:57](https://www.rev.com/transcript-editor/shared/KizvvxHNeIqSoyXeZl8eLozkXycWC5NbaUq_0QW2isJGoieFBNqCrgZpch7Z9MxiJZ4QLNTuuSieJg1zJ1VooKPzTlI?loadFrom=DocumentDeeplink&ts=180)):

That's awesome. Anything else that you want to share that you feel like is important?

Maria Olivo ([13:06:00](https://www.rev.com/transcript-editor/shared/1e_p9q0a7zbljtu42b-tLbvhR9DcZ8iMUGzZ3qFAIBFEGwxebZHvh-uxinGmm4Lw-kozswPPa3O6WHdZ8e-1CjLdznA?loadFrom=DocumentDeeplink&ts=183.15)):

Just that I had the most amazing day here, I have to tell you. I worked really hard, three hours of bringing mulch back and forth, but I wouldn't trade it for anything else. This has just been a special day and the weather has been beautiful, and just a sense of spirit working with our co-workers, we've all been working hard and really looking forward to the end result.

Speaker 1 ([13:06:25](https://www.rev.com/transcript-editor/shared/kPUHXBKmmJ43sMheNWbbaShnFpPu3zZ_lZEX_zuNvfJ_fBnoOGVAQ0I15h9xMbifXxgf0zsWUkZRXStepOQ2IeoKnd4?loadFrom=DocumentDeeplink&ts=208.47)):

Awesome. Thank you, Maria. Appreciate it.

Maria Olivo ([13:06:27](https://www.rev.com/transcript-editor/shared/mckE0hMMlzqqYctrHZy0F-QLmdvpGfE8pazjCuub9GlcXwzLb7Vp8R2nbz1ZnNLxmzLrr4KFMpE4YWHdOyfnU544qLI?loadFrom=DocumentDeeplink&ts=210.24)):

All right, thank you.